



BUSINESS ANALYST TRAINING

Presented By

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BUSINESS ANALYST COURSE STRUTURE

Project Management and Triple Constraints

- 1. Overview of BA roles and responsibilities
- 2. SDLC and Types of SDLC with focus on waterfall and Agile
- 3. Stakeholder's matrix
- 4. **Project Charter**
- 5. **BRD**
 - How to capture BR's
 - o RTM
 - o BRD templates
 - JAD sessions

6. **FRS / FD**

- Functional requirements
- $\circ \quad Use \ cases$
- WF' s and process flows (Swim lanes)
- System / Technical requirements
- o System design
- Application Design / wireframes

7. **QA**

- QA test cases
- Types of testing
- Test summary report
- Defect analysis











8. UAT

- o UAT test cases
- $\circ \quad \text{Role of BA during UAT}$

9. Go-live activities

10. Project Closure

- Projects
- Enhancements Project (VS) New Projects > differences
 - GAP Analysis
 - SQL / DB basics
- Difference between Custom Applications (VS) COTS
- Job / working tools at client place: (useful topic for fresher's)
- How to use outlook
- Schedule meetings
- Critical email communication.







